

# Wireless Internet (Wi-Fi)

Every member of the Klaipėdos valstybinė kolegija community can use wireless internet and the Eduroam service on the institution premises.

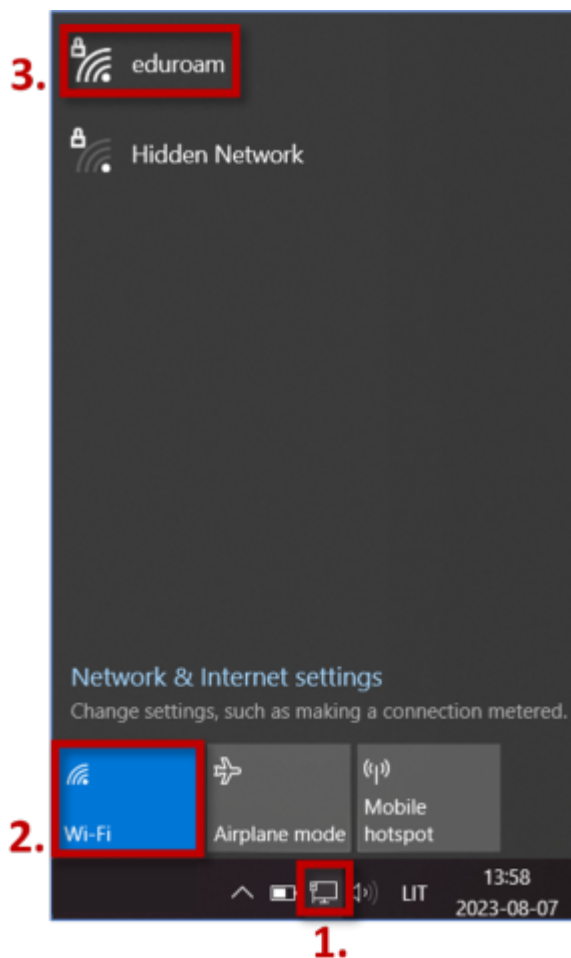
**Eduroam (eng. Education Roaming)** is an international wireless access network (Wi-Fi) for academic organizations.

The Eduroam wireless network allows internet access not only at Klaipėdos valstybinė kolegija but also at other participating organizations. A user from an academic institution can connect to another institution's wireless network using the same username and password as they would at their home institution.

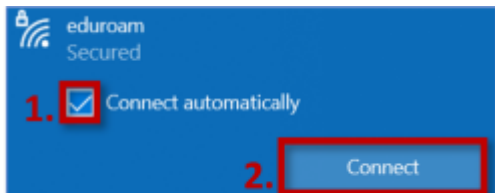
- **Eduroam service locations in Lithuania:** <https://www.eduroam.lt/zemelapis>
- **Eduroam service locations worldwide:** <https://eduroam.org/where>

## Connecting with a Windows 10 Computer

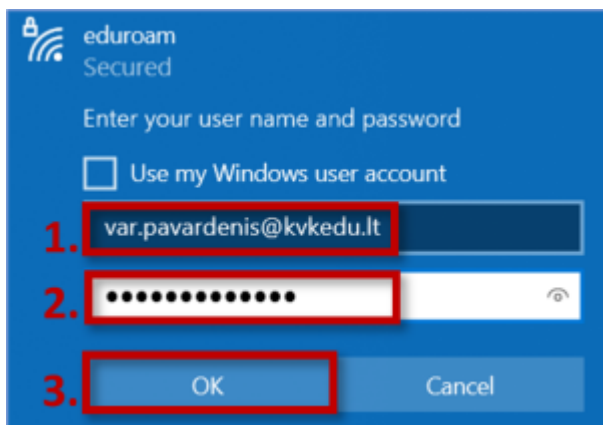
1. On the right side of the screen, click on the **globe** or **computer icon**. Ensure that Wi-Fi is turned on and click on „**eduroam**“.



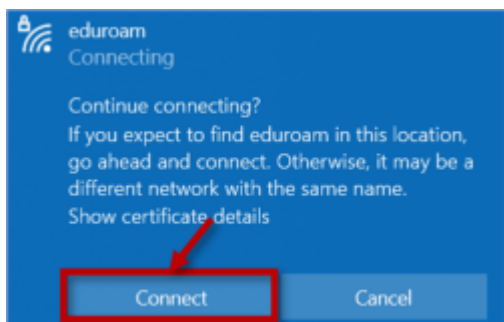
2. Check the **Connect automatically** box and click **Connect**.



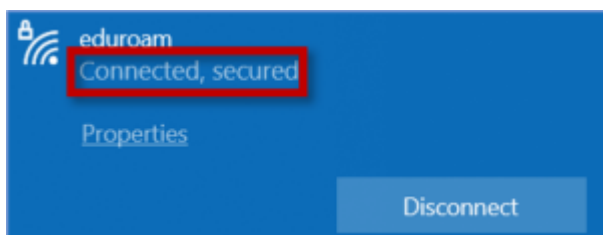
3. Enter your college email address ([n.surname@kvk.lt](mailto:n.surname@kvk.lt) or [nam.surname@kvk.edu.lt](mailto:nam.surname@kvk.edu.lt)) in the top field and your email password in the bottom field, then click **OK**.




4. Click **Connect**.



5. Once successfully connected to the wireless network (Wi-Fi), you will see **Connected, secured** under the „**eduroam**„ name.



## Connecting to eduroam (on Android devices)

 The connection steps may vary depending on your **phone model** and **Android operating system version**. There may also be differences when connecting not to KVK, but to **another institution's** eduroam network.

**Example (Samsung Galaxy A55):**

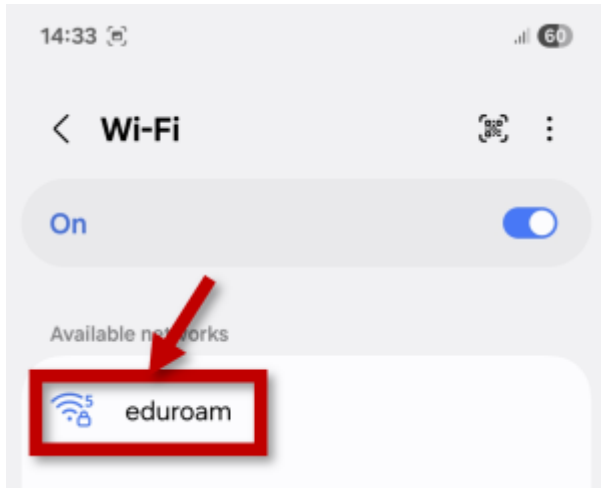
1. Swipe down from the top of the screen to open the quick settings menu.



2. Press and hold the Wi-Fi icon until the available Wi-Fi networks appear. Make sure Wi-Fi is turned on, then tap **Details**.




3. Select the **eduroam network**.



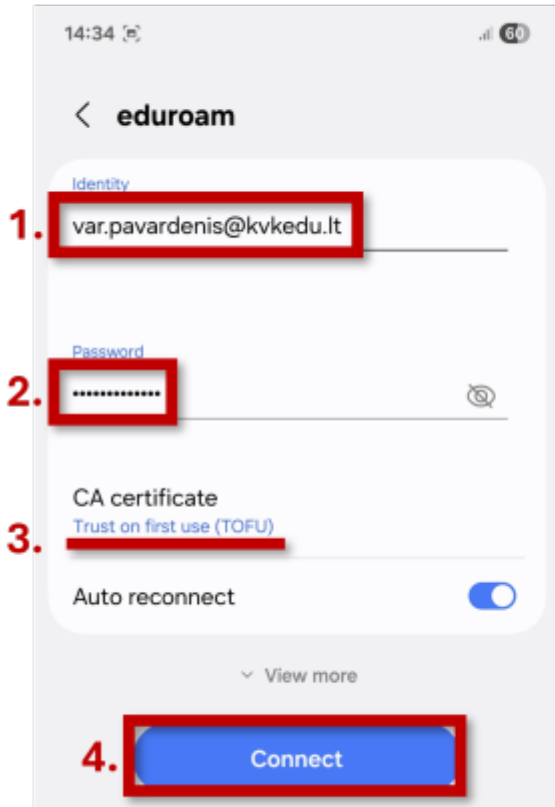
**4. Enter the following login details:**

1. **Identity:** Enter your institutional email address ([n.surname@kvk.lt](mailto:n.surname@kvk.lt) or [nam.surname@kvk.edu.lt](mailto:nam.surname@kvk.edu.lt)).
2. **Password:** Enter your institutional email password.
3. **CA certificate:** Select **Trust on first use (TOFU)**. If this option is not available, select **Don't validate**.

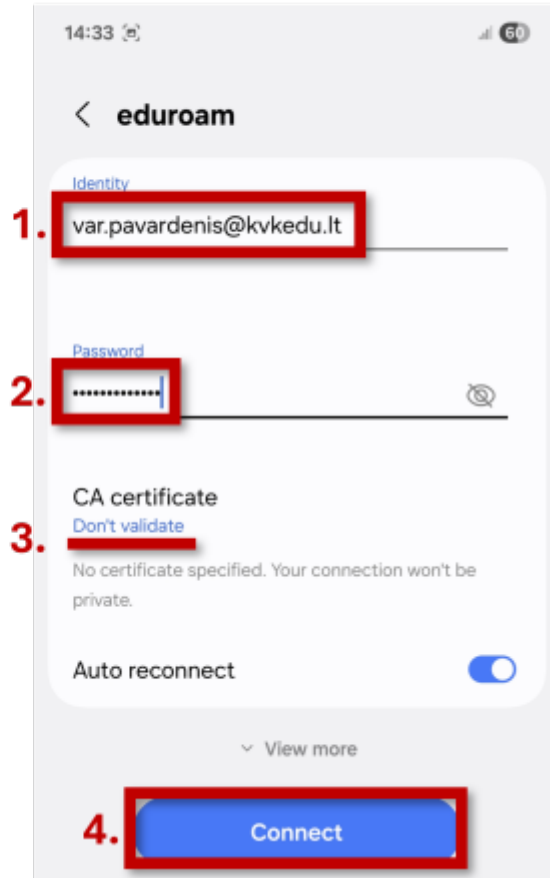
 **Note:** On some older devices, the TOFU option may not be shown.

**5. Tap Connect.**

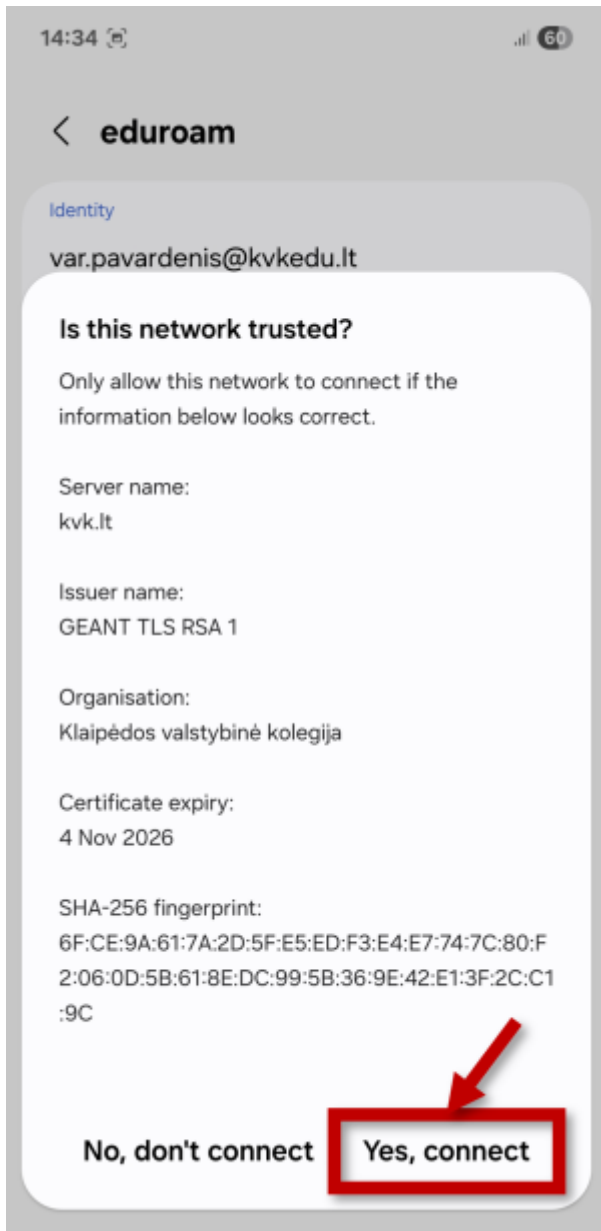
## With TOFU



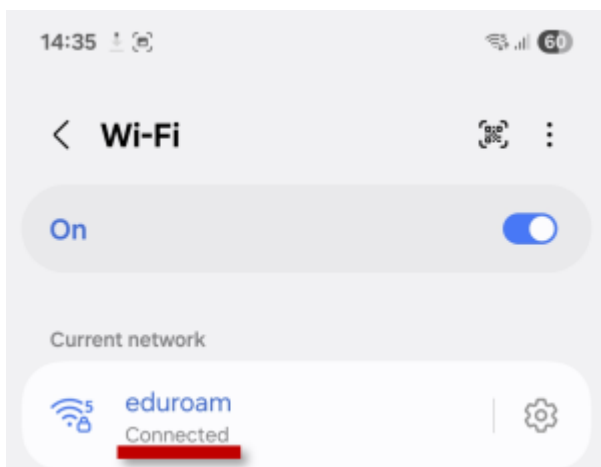
## Without TOFU



6. Confirm by selecting **Yes, connect**.



7. Once successfully connected, the status **Connected** will be displayed next to the **eduroam** network.



# Why can't I connect to the wireless internet? Why is the Wi-Fi not working?

While using the college's wireless internet, it is **strictly prohibited to:**

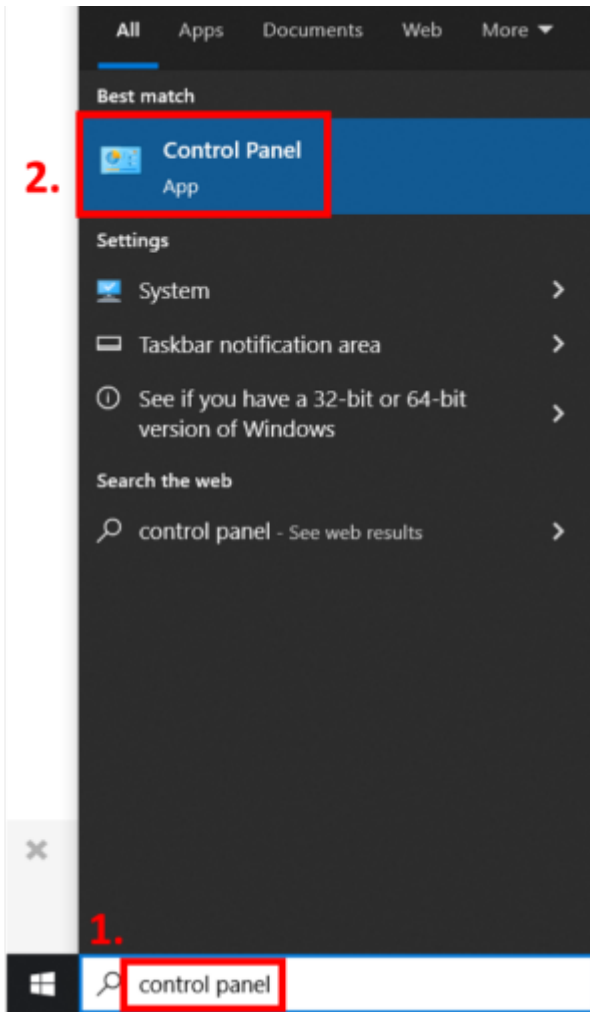
- **Use p2p programs** (e.g., „BitTorrent“, „µTorrent“, „eMule“ etc.).
- **Visit gambling or pornographic websites.**
- **Distribute copyrighted materials** (e.g., movies, music, software, computer games, etc.).

**If these rules are violated, the user's device is blocked, and wireless internet is inaccessible for 1 hour.** If prohibited activity is detected again after the blocking period, internet access is blocked again for 1 hour.

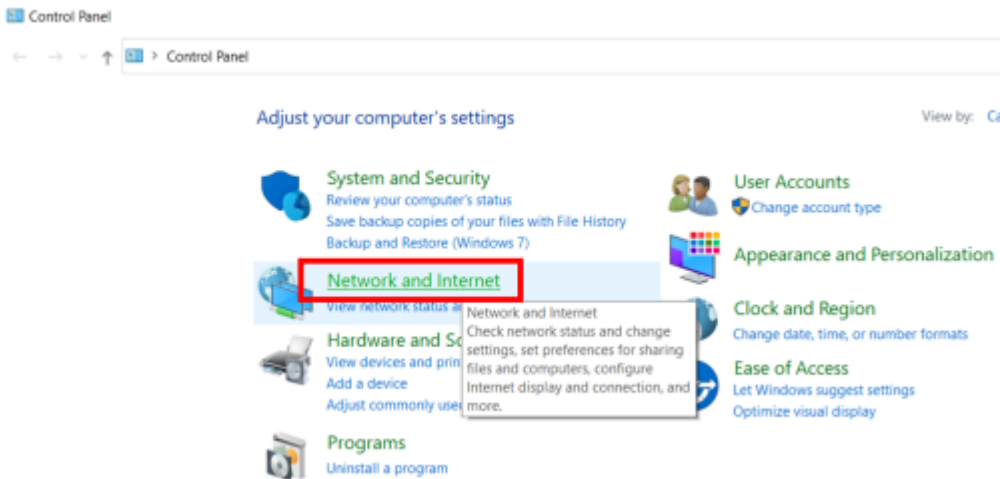
If you have not violated the above rules but still cannot connect to the wireless internet, your device may have an **incorrect DNS configuration**, meaning the **DNS server address is not set to be obtained automatically**. **Or your previous login, used before the password change, is still saved.**

## How to change DNS settings on a Windows 10 device?

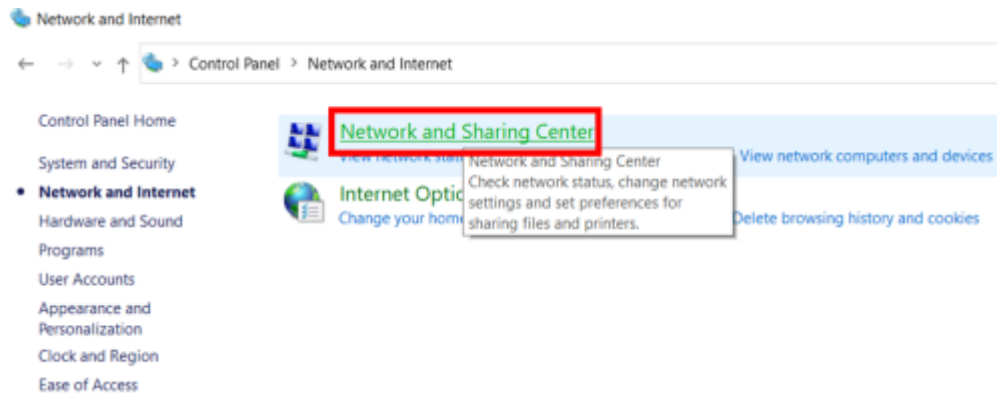
1. In the desktop search box, type „control panel“ and click on the **Control Panel** search result.



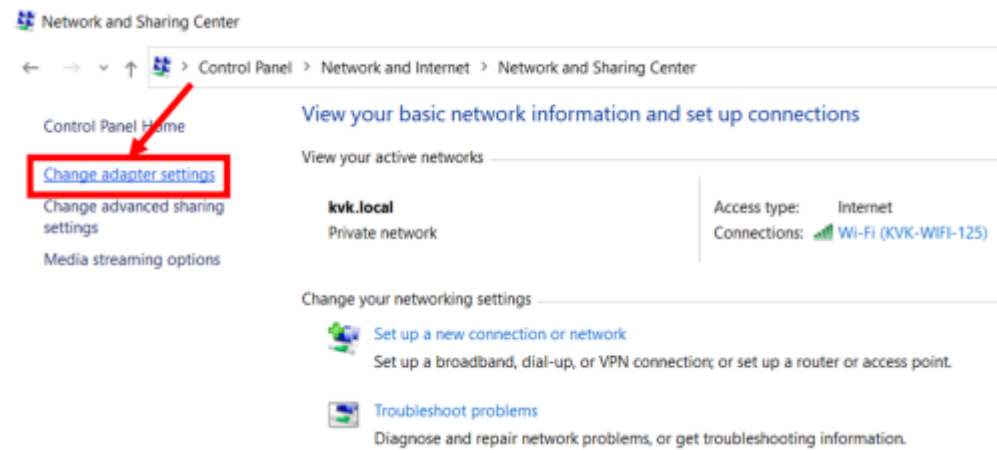
2. In the opened window, click on **Network and Internet**.



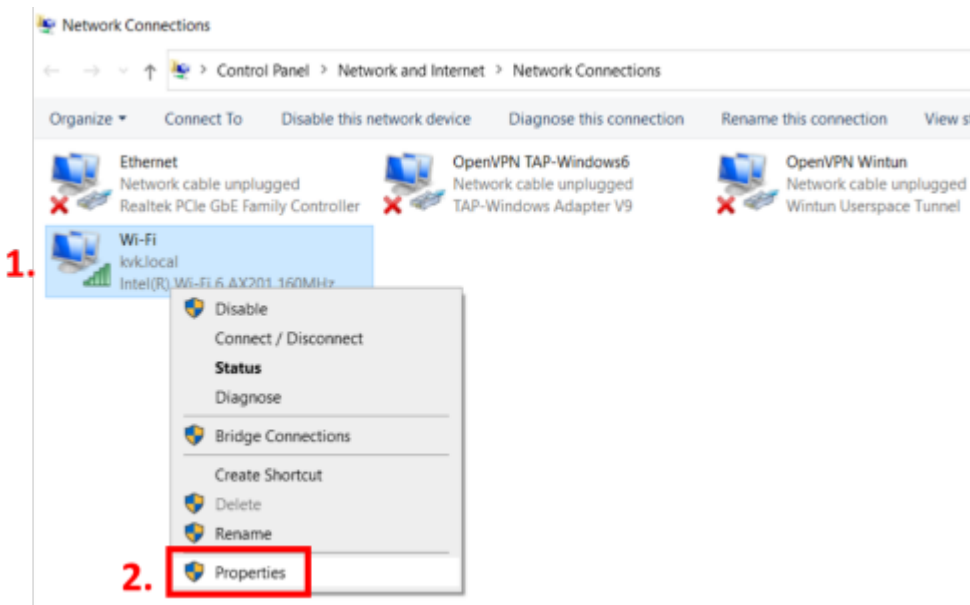
3. Select **Network and Sharing Center**.



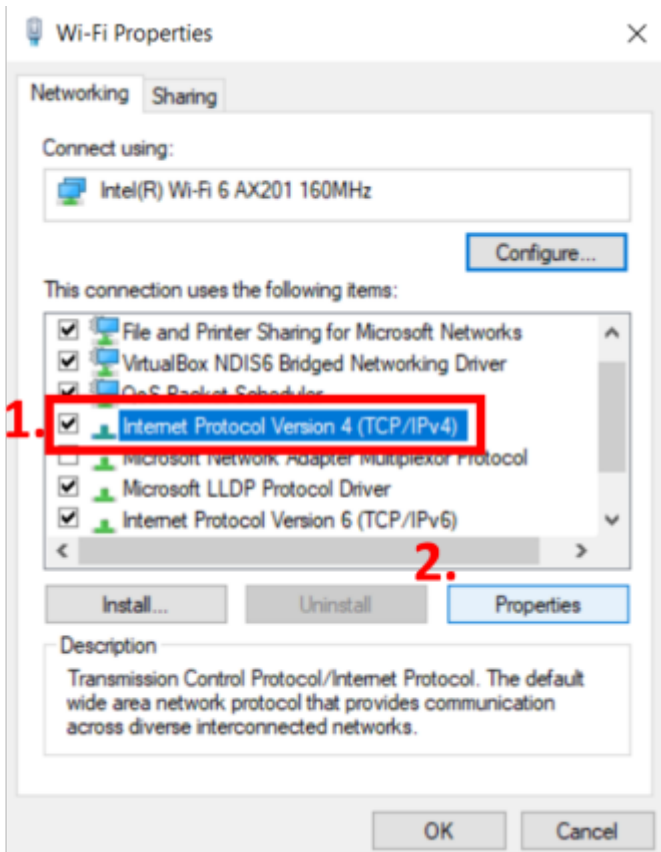
4. Click **Change Adapter Settings**.



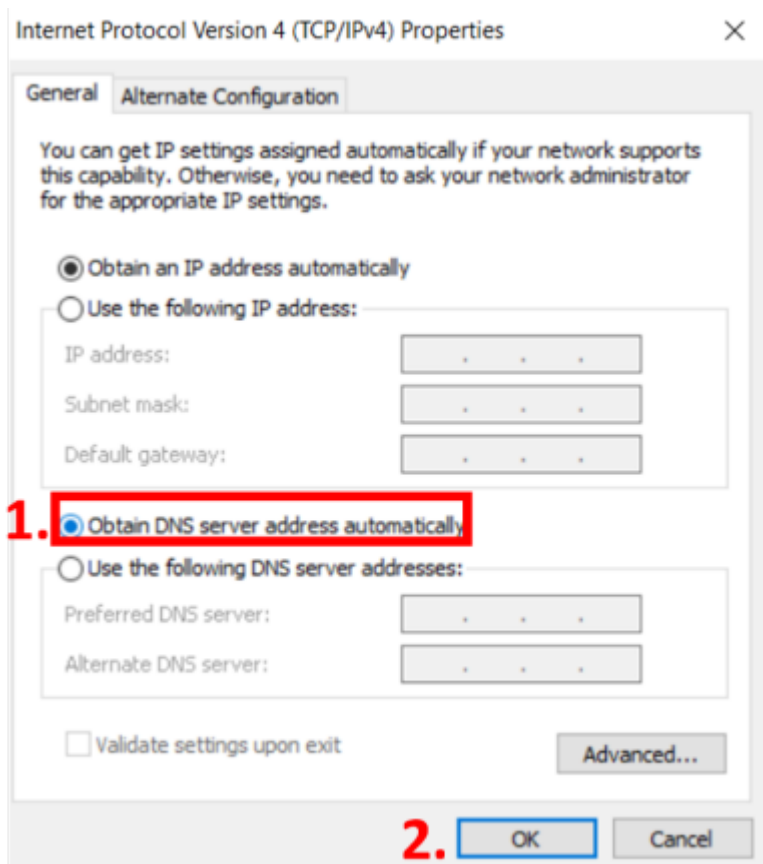
5. Right-click on **Wi-Fi (1.)** and select **Properties (2.)**.



6. Check the box next to Internet **Protocol Version 4 (TCP/IPv4)**. Click **Properties**.



7. Set it **Obtain DNS server address automatically**. Click **OK**. Click **OK** again.

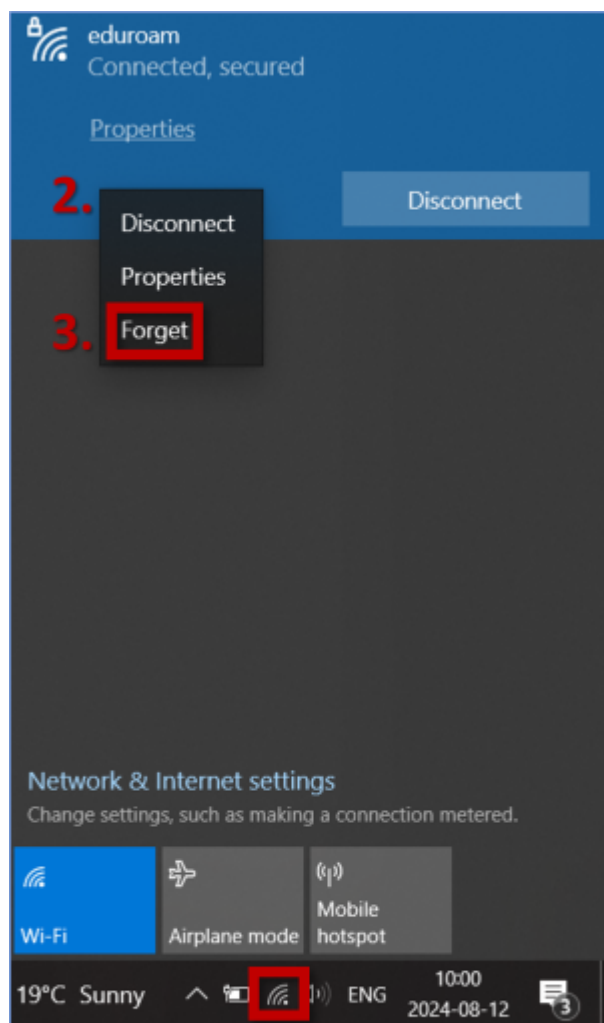


8. Try connecting to the wireless internet again.

# Why doesn't Wi-Fi work even though I'm connected? What should I do if I changed my password?

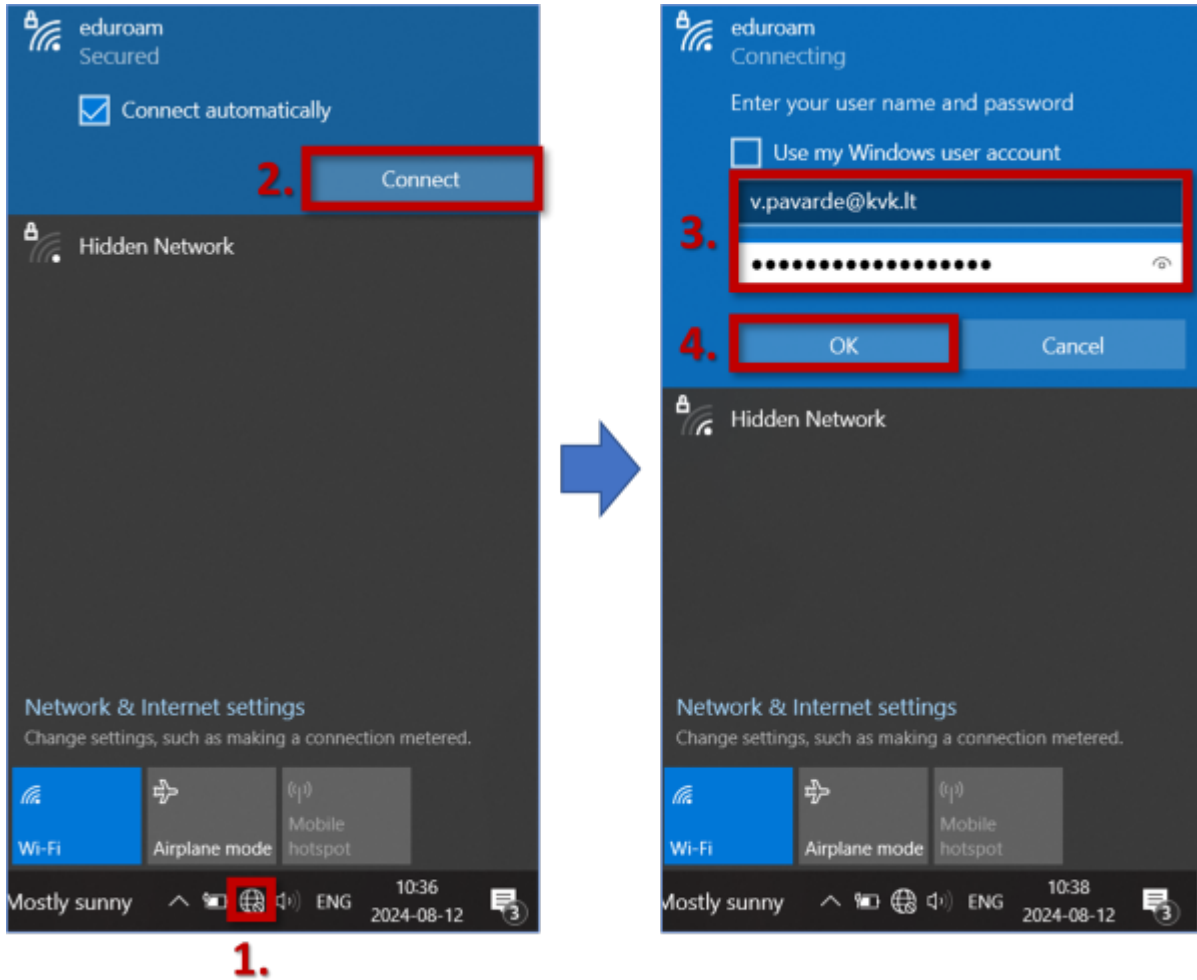
If you recently changed your login password, it may be the reason why you can no longer connect to the wireless network. The Wi-Fi login credentials do not automatically update or get removed. **To update your Wi-Fi login information:**

1. Open the Wi-Fi selection window.
2. Right-click on the eduroam wireless network.
3. Select **Forget**.



1.

4. Click **Connect**.
5. Enter your new login credentials and click **OK**.



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